

The Director,
Directorate of Food, Civil Supplies, and Consumer Affairs,
Government of Goa,
PANAJI

Sub: Submission of Declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020

Respected Sir,

With reference to the above, we are annexing herewith the following documents for your kind perusal, approval, and record.

- 1) Board Resolution
- 2) Self-declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020.
- 3) E-Contract Agreement with a Direct Seller and its enclosures
- 4) Business Plan
- 5) Cooling off policy for a Direct Seller
- 6) Order form & its terms and condition for a Consumer/Direct seller
- 7) Buy-back, return, and refund policy
- 8) Mechanism of Grievance Redressal
- 9) Photocopies of PAN, TAN, GSTIN, Trade Mark (s) owned or licensed, and, other similar registrations

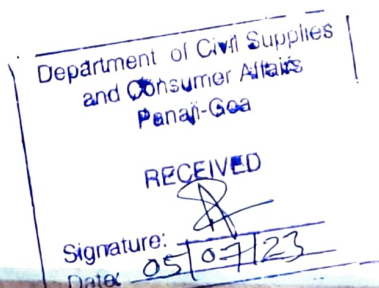
Kindly acknowledge receipt in token of the acceptance of the above

Thanks & Regards

For HHI MARKETING PVT LTD

AUTHORISED SIGNATORY

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The Commissioner/Director
Department of Food, Civil Supplies, and Consumer Affairs,
Government of Kerala
THIRUVANANTHAPURAM

Sub: Submission of Declaration of compliance to Monitoring Mechanism For Regulating Direct Selling Entities and Direct sellers in Kerala State dated 28.03.2023 as provided under clause 11 of Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020

Respected Sir,

With reference to the above, we are annexing herewith the following documents for your kind perusal, approval, and record.

- 1) Board Resolution
- 2) Self-declaration of compliance in Annexure I (Part A & B) of the Monitoring Mechanism dated 28.03.23
- 3) List of Directors
- 4) Balance sheet for the FY 2021-22
- 5) E-Contract Agreement with a Direct Seller and its enclosures
- 6) Business Plan
- 7) Cooling off policy for a Direct Seller
- 8) Order form & its terms and condition for a Consumer/Direct seller
- 9) Buy-back, return, and refund policy
- 10) Mechanism of Grievance Redressal
- 11) Photocopies of Master data, PAN, TAN, GSTIN, Trade Mark (s) owned or licensed, and, other similar registrations

Kindly acknowledge receipt in token of the acceptance of the above

Thanks & Regards

For HHI MARKETING PVT LTD


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